

PRONTO GUEST REGISTRATION

Apartment: _____

NAME: Mr/Mrs/Ms _____

Photo ID: Drivers License No. _____ or Passport No. _____

Arrival Date: ____/____/____ ETA: _____ Departure date: ____/____/____ Check-out 10.00am

Total number of persons to occupy apartment: Adults: _____ Children: _____

Contact Phone: _____ **Car Registration:** _____

Email: _____

Credit Card Details: ____/____/____/____/____ Expiry: __/____ Type: Visa / Master /Amex

The guest is bound by the Terms and Conditions of Pronto Apartments on page 2.

Incidental Deposit: \$ _____ Pd : Y / N Total Stay Amount: _____ (inc GST): 10%

Special Requests: _____

Additional Notes: _____

Free Fast 'Pronto Guest Wi-Fi' Password: Pronto99

BY SIGNING BELOW, I HEREBY ACKNOWLEDGE THAT I HAVE READ AND AGREE TO THE TERMS & CONDITIONS ON PAGE 2 OF THIS DOCUMENT:

SIGNATURE: _____ **DATE:** ____/____/____

Payment Options
Eftpos, Visa,
Mastercard, Amex

Postal
PRONTO APARTMENTS
99 WANNEROO RD
TUART HILL WA 6060

PHONE: (+61) 04 777 111 73

Longer Stays:
Direct debit Payment only

Electronic T/A PRONTO APARTMENTS (**Helmac Holdings PTY LTD**)
BSB: 086 420 Acc: 73 986 8465 Ref: Surname / Apt #

THANK YOU FOR YOUR BUSINESS

PRONTO APARTMENTS – Terms & Conditions

- On arrival, all guests are required to pay an Incidental Deposit of \$500.00; complete a Registration Form; sign Ts & Cs ; provide Photo ID & provide names of additional guests. Management reserves the right to withhold any unpaid monies from your Incidental Deposit.
- Children are to be supervised always – running in carpark, walkways and stairs is prohibited.
- Accommodation must be paid for prior to check-in or prior to the expiry of previous payment if staying longer. Failure to pay on time means you must hand keys to the Office by 10am check-out the following day.
- Pronto Apartments is a short-stay accredited tourist accommodation provider; guests may choose to stay on for medium-long term on the same basis as upon arrival.
- No visitors after 10.30pm – noise is to be kept to a minimum and we reserve the right to ask people to depart the premises at any time. You are responsible for your guest's behaviour. Music & instruments are to be played quietly during the day only.
- Visitors are to park in the Visitors Bays at the front of the building. The management bears no responsibility for any vehicles either guest or visitor.
- If cigarette smoke, incense, or open flame candle of any kind (including tea-lights) is detected, this will result in instant loss of Incidental Deposit.
- Strictly no pets or animals of any kind – breach will result in immediate end of stay and loss of Deposit.
- On departure, Apts are to be left as found (except linen): cleaning costs beyond 2-hours will be deducted from Incidental Deposit @ \$50.00 per hour (ask staff if need guidance).
- Maximum stay is 90 days. After every 8 weeks, there is an apartment check and Units are to be as on arrival – ask staff if need guidance. Management will notify in writing & provide a Report (serious deficiencies will result in the end of stay). Any damage is to be repaired by Pronto Management with costs deducted from your Incidental Deposit (deposit will need to be replenished to \$500.00 by next payment date).
- If for any reason you are suspected of part-taking in any form of illegal activity, you will be asked to depart the premises effective immediately.
- We have zero tolerance for anti-social behaviour or for those who are disrespectful to others and their right to live in a safe and peaceful environment. Breaches will result in immediate end of your stay.
- Failure to adhere to these rules or reasonable standards will result in the end of your stay and departure by 10am the following morning. The Management reserves the right to ask anyone to leave at any time without reason.